



For Service:

Should your equipment require service, please contact your nearest Filtermaster Series distributor. Please retain this Guarantee Card together with your proof of purchase from your Filtermaster Series dealer in case of a Guarantee claim. A Guarantee claim cannot be considered without proof of purchase.

Filtermaster Series Guarantee Card

Product Range	Guarantee Period
Fibreglass sand filter tanks	5 Years
Valve / MPV	1 Year
Pump / Chlorinators	2 Years
Cartridge filters	1 Year
Pool Lights	1 Year
Pool Ladders	1 Year

FILTERMASTER NZ GUARANTEE FOR AUSTRALIA & NZ

This Filtermaster product is guaranteed to be free of material or manufacturing defects at the time of original purchase. Should any part fail as a result of such defects within one year of original purchase, the product will be repaired free of charge.

TERMS AND CONDITIONS

1. This guarantee applies to New Zealand only and is subject to the provisions of the Goods and Consumer Protection Legislation of the Consumers Guarantee Act 1993 (NZ) as applicable.
2. The guarantee period commences on the date of original purchase of the equipment. Evidence of this date of original purchase must be provided when claiming repairs under guarantee. It is recommended you retain all receipts in a safe place.
3. This guarantee covers parts and workshop labour only. Goods should be forwarded, with proof of date of original purchase, to an Authorised Filtermaster Service Centre freight paid. Any travel and removal/reinstalling charges for goods repaired infield will be to the owners account. Guarantee may be denied on goods not readily accessible for service personnel or mounted on exterior walls above single storey level.
4. This guarantee is subject to due compliance by the original purchaser with all directions and conditions set out in the Installation and Operating Instructions. Failure to comply with these instructions, damage or breakdown caused by fair wear and tear, negligence, misuse, incorrect installation, chemical or additives in the water, inadequate protection against freezing, rain or other adverse weather conditions, corrosive or abrasive water, lightning or high voltage spikes or through unauthorised persons attempting repairs are not covered under guarantee. The product must only be connected to the voltage shown on the nameplate.
5. Without limiting the original purchaser's entitlements under, the Goods & Consumer Protection Legislation of the various Australian states, or the Consumers Guarantee Act 1993 (NZ), Filtermaster shall not be liable for any loss of profits or any consequential, indirect or special loss, damage or injury of any kind whatsoever arising directly or indirectly from the product or any defect.
6. Where, the Goods and Consumer Protection Legislation and the Consumers Guarantee Act 1993 (NZ) does not apply. Filtermaster shall not be liable for any loss of profits or any consequential, indirect or special loss, damage or injury of any kind whatsoever suffered by the purchaser arising directly or indirectly from the product or any defect and the purchaser shall indemnify Filtermaster against any claim by any other person whatsoever in respect of any such loss, damage or injury.
7. Nothing in this guarantee is intended to have the effect of contracting out of the provisions of, the Consumers Guarantee Act 1993 (NZ) except to the extent permitted by the various Acts and this guarantee is to be modified to the extent necessary to give effect to that intention.
8. Filtermaster may be collecting personal information from you in order to provide you with a service. Filtermaster NZ promises only to use this information in accordance with the Provisions of the Privacy Act 1988 (Cth) and the Privacy Policy of Filtermaster NZ which is available at Filtermaster.co.nz

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